

LOCAL PATIENT PARTICIPATION (LLP) REPORT March2014/ 2015

Membership

As of March 2014 there were 9 core members and 2 members of the Management Team together with 16 virtual Patients who took a passive interest in the Group's activities. Two members resigned during the early part of 2014 but were replaced from the virtual group. The Group is mainly white female dominated and despite many efforts to attract both male and ethnic patients, none were forthcoming. The current Chairperson is however male. One member of the Management team left the Practice during the year and a new member has been welcomed into the group and is assisting with administration and a link between the Group and the Partners.

Group Activities

The early activity was to conduct a Patient survey which was completed even though only approximately 3% of patients responded. The results were published on the PPG notice board.

Other Activities included:-

Improving patient communication via notice boards, information sheets and IT systems.

Education of patients using the above to advise on a more efficient use of NHS systems ie Pharmacies, 111 service, nurse availability etc etc.

Help promote "Flu jab" campaign and help on "Flu Saturday"

Involvement in the planned Surgery Refurbishment with practical ideas giving a patients view of requirements. This however has suffered considerable delays due to reasons explained elsewhere in Practice communications.

Considerable debate how to attract a more diverse membership by changing meeting times from mornings to evenings. This a current evaluation.

Plans for 2015

Much time and effort is expected to be required during the proposed Refurbishment as the Surgery will become a building site and logistic help will be needed. At the time of writing this report details are as yet somewhat sparse.

Extend and develop further participation with PPG network groups, perhaps via the election of a new chairperson who may be less parochial than the current incumbent.

Further plans are being discussed after this report is published.