We are becoming a Learning Disability Friendly GP Practice / Primary Care Network (PCN)

Diagram

Description automatically generated with medium confidence

|  |  |
| --- | --- |
|  | Being a Learning Disability Friendly GP Practice means that we:   * help you in a way that suits your needs * complete good quality annual health checks |
|  | Here are examples of reasonable adjustments you may need.  Only tick (choose) reasonable adjustments YOU need. |
| image | We have a Sensory and Communication box available at the reception.  You can ask for it when you arrive. |
|  | These are some of the items on the box.  Please use them if that makes your experience with us better. |
| *The reasonable adjustments you need to get the best care from us will be recorded on your medical record.* | |

**Reasonable adjustments examples.**

|  |  |  |  |
| --- | --- | --- | --- |
| Longer appointment | **✓** or **X** | Give me time to think | **✓** or **X** |
|  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Mother Daughter 1  I need my carer with me | **✓** or **X** | Speech Language Therapist  I use Makaton | **✓** or **X** |
|  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| No waiting please, I get anxious | **✓** or **X** | Easy Read Logo 2  I need easy read | **✓** or **X** |
|  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Reception  I need to talk to a person.  (No e-consult) | **✓** or **X** | Talk to my carer about my health. | **✓** or **X** |
|  |  |

|  |  |
| --- | --- |
| **I need appointment reminder by:**  Phone Text Email Letter  If you don’t need an appointment reminder, tick here. | |
| Other adjustments or information you want us to know about you: |  |

|  |  |
| --- | --- |
| Our Learning Disability Champions are: | |
| HCA Nurse Kirsty Bott | Kaylee Richardson |
| You can contact our Learning Disability Champions by:   * Phone: 01509 261843 * Email: bridge.street@nhs.net * Speaking to Reception staff. | |

|  |  |
| --- | --- |
| If you want to, you can give us feedback about your experience. | |
| What is good about your doctor’s surgery? |  |
| What is bad about your doctor’s surgery? |  |

When you completed this form, you can choose how you return it to us. You can either:

1. **Bring to the surgery**. Give this form to the reception staff.
2. **Post this form to this address:**

20 Bridge Street, Loughborough, LE11 1NQ

1. **Email this form to:** bridge.street@nhs.net